FCC Fre	na 481 - Carriet Annual Reporting Data Collection Form	REDAC	TED - AVA		OLCUBA	C INSTECT	age 1 ION
<010>	Study Area Code	330859	D.	scolude V I	nanantad		
<015>	Study Area Name	CENTRAL STATE TEL CO	o Ne	eceived & I	Ispected		
<020>	Program Year	2016		JUN 2 F	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Bruce Schiefelbein					
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6086645455 ext.		-CC Mail	Room		
<039>	Contact Email Address: Email of the person identified in data line <030>	bruce.schiefelbein@t	tdstelecom.com				
Annual	L NEW OFFICE OF ALL CARRIERS				(check box when	complete)	
<100>	Service Quality Improvement Reporting		(complete attached worksh	eet)	1	12/11/1	
	Outage Reporting (voice)		(complete attached worksh	eetj	/		
<210> <300>	Unfulfilled Service Requests (voice)	outages to report			1	a father of the	
3002	Citalined Service Requests (Voice)						
<310>	Detail on Attempts (voice)					11/1/11	
				(attach descriptive de	ocument)		
						11113	
<320>	Unfulfilled Service Requests (broadband) 330859wi330.pdf			1		Jr 12 14 16 2 1	
<330>	Detail on Attempts (broadband)				/	But Salation	
				(attach descriptive o	focument)		
<400>	Number of Complaints per 1,000 customers (voice)			ı			
<410> <420>	Fixed Mobile				1	/	
	Number of Complaints per 1,000 customers (broads	pand)			/ 3	25555	
<440> <450>	Fixed Mobile					12212	
<500>	Service Quality Standards & Consumer Protection R 330859wi510.pdf	ules Compliance	(check to indicate certifica	tion)	✓	1	
<510>	330633W1310.put	*				(
<210>			(attached descriptive da	cument)			
]				
<600>	Functionality in Emergency Situations 330859wi610.pdf		(check to indicate certifica	tion)	✓	1	
			(attached descriptive docum	nent)	—	1	
<610>							
<700>	Company Price Offerings (voice)			and)	/	STATE OF THE PARTY	
<710>	Company Price Offerings (broadband)		(complete attached works) (complete attached works)		1	10000	
<800>	Operating Companies and Affiliates		(complete attached works)	neet)	/	V 10 10 10	
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Certification	(If ye	es, complete attached worksh	neet)	7		
		ПС]				
<1010>			(attach descriptive docum	ent)		6666	
<1100>	Certify whether terrestrial backhaul options exist (Y	'es or No) 💿 🔘	(if not, check to indicate o	certification)	✓	11111	
<1110>			(complete attached works)	heet)		1666	
	Terms and Condition for Lifeline Customers		(complete attached works)	heet)	11111	<u> </u>	
	Price Cap Carriers, Proceed to Price Cap Additional I Including Rate-of-Return Carriers affiliated with Pri	and the second s			A1		
<2000>	and of herain earners affinited with Fri	or cap rotal exchange	(check to indicate certificat	ion)		Salar Salar	
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works	(complete attached worksh	eet)	4	1. 10 15 19 1	
<3000>	The street of th	Documentation Works	(check to indicate certificat	ion)	1	1. 1. 2. 2. 2. 2.	
<3005>			(complete attached worksh	eet)	1	F 1 1 1 1 1 1	

Per la Sant	ervice Quality Improvement Reporting Hection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330859		
<015>	Study Area Name	CENTRAL STATE T	EL CO	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelb	ein	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelb	ein@tdstelecom.com	Common Co
<110>	Has your company received its ETC certification from the FCC?	(yes / n	o) O O	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / n	·) O O	
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.		30859wi112.pdf	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e-year	2100022154 2521 ().	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		Yes	
<114>	Report how much universal service (USF) support was received		Yes	
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality	Yes	
<116>	How much (USF) was used to improve service coverage and how support was used to imp	prove service coverag	ge Yes	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capacity	Yes	
/II//				

	vice Outage Reporting (Voice) ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330859	
<015>	Study Area Name	CENTRAL STATE TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com	- 17 (A)

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	1 1 1										
- 42							2416134				-2411-200
						ee attached					
					wo	rksheet -	22000				
					FL-3						
								3000	1210	= =	
									0.230.30		

		N N N N N N N N N N N N N N N N N N N
		SAME CONTROL AND ARREST CONTROL NO. SEASO COLLEGE SEASONS
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

<703>

sala	492	483%	*****	400	44 44	Ch45	<0\$>	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
				Soc of	tached worksheet			
				See al	tached worksheet			
			- Paul					

Page 5

	Advertifications (1997)	RCPanis Att DUR Conscience, semperates/(natural)mine. 2020-2020 202-2020
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
			- NIO - HILL					
			- See attac	hed				
		-	worksheet -					

	ance for a		and the state of t	SCC E-pri sect Consi control No., NOSO 0386/CAMB Control No., 3060-0319 July 2013
<010>	Study Area Code	330859		
<015>	Study Area Name	CENTRAL STAT	E TEL CO	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this			
<035>	Contact Telephone Number - Number of person identified		xt.	
<039>	Contact Email Address - Email Address of person identified	in data line <030> bruce.schief	elbein@tdstelecom.com	1
<810>	Reporting Carrier Central State Telephone Co.			
<811>	Holding Company Telephone and Data Systems	Inc.		
<812>	Operating Company Central State Telephone Co	Mes.	Access	
<813>	Affiliates		<a2></a2>	Doing Business As Company or Brand Designation
	WG 115000			
	Hart St. Fr.	See att	ached worksho	et
				P-0214 W-2
ci.	A			
4.5	***			
18			-	
1.5	NO. 11-3		 	
12				
17			<u> </u>	
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REDACTED-AVAILABLE FOR PUBLIC INSPECTION

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			July 2013
<010>	Study Area Code		330859
<015>	Study Area Name		CENTRAL STATE TEL CO
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line	<030>	> 6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line	<030>	> bruce.schiefelbein@tdstelecom.com
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		Name of Attached Document
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes		
to confi	m the status described on the attached document(s), on line 920,		
	trates coordination with the Tribal government pursuant to		Select Yes or No or
§ 54.313	S(a)(9) includes:		Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	2 18 1	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

	o Sected (10 Diskloud bear dang) Belikulisang	PCCFOXM 480 OTAR SUPPLY PROPORTIONAL CONTROL NO. 3050 0819 Tally 2010
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported are pursuant to § 54.313(g) (Yes, No).	a
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	6 kbps

${\bf REDACTED - AVAILABLE \; FOR \; PUBLIC \; INSPECTION}$

	Consumer Control of Park Follow Charles	CONTROL 481 CONTROL NO. SUGD-0986/CIMB Control No. 3060-0819
the section is the	editori Rivato	July Sands
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	330859wil210.pdf
<1220>	Link to Public Website HTTP	Name of Attached Document
	neck these boxes below to confirm that the attached document(s), on line 1210,	
	bsite listed, on line 1220, contains the required information pursuant to	
§ 54.422(annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

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	And the second s	Company of the Sangarana S
	to and the contraction of the co	
1000		
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Bruce Schlerelbein
<039>	Contact Email Address - Email Address of person identified in data line <030>	6086643433 Ext.
10332	Contact Email Address - Email Address of person identified in data line 1030	bruce.scnletelDelnWtdstelecom.com
		a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and
Connect	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	nation reported on this form and in the documents attached below is accurate.
2040	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	N
<2012>	2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>		
-		
<2017>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification	
<2018>	3rd fedi bibadband Service certificación	
<2019>		
<2020>	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	ne 2021 contains the required information
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support sl	hall provide the number, names, and
	addresses of community anchor institutions to which began providing	access to broadband service in the
	preceding calendar year.	
-2021	Interior Dengerors Community Angles Institutions	
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required Information

1	A CANADA TANDA CANADA CANA	美国大学的	
W. F.			
18 20 E		于"在"的"是"的"是"的"是"的"是"的"是"的"是"的"是"的"是"的"是"的"是	The same of the sa
			A DOLLAR MARKET AND A STATE OF THE STATE OF
<010>	Study Area Code	330859	
<015>	Study Area Name	CENTRAL STATE TEL CO	
<020>	Program Year Contact Name - Person USAC should contact regarding this data	2016 Bruce Schiefelbein	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com	
CHECK +	he boxes below to note compliance on its five year service quality plan (pursuant	to 47 CER 6 54 202(a)) and for privately held carriers, ensuring a	ompliance with the financial reporting requirements set forth in 47
CHECK		information reported on this form and in the documents attached	
		330859wi3010.pdf	
		*	
(3010)	Progress Report on 5 Year Plan		
	Milestone Certification (47 CFR § 54.313(f)(1)(i))		
		Name of Attached Document Listing Required Information	tion
(2014)	Please check this box to confirm that the attached document(s), on line 30		
	§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre- providing access to broadband service in the preceding calendar year.	ses of community anchor institutions to which began	✓
2	providing access to broadband service in the preceding calendar year.		
		330859wi3012.xlsx	
(2012)	Company (b) Anchor Institutions (AT CER 5 E4 242/6)(1)(1))		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
		Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	(O)
(3014)	If yes, does your company file the RUS annual report	(Yes/No))(C)
Please	check these boxes to confirm that the attached document(s), on line 3017	contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
1000000	Telecommunications Borrowers)		<u>-</u>
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cas	h Flows	
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1	I
	report and all required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No))iO
100007			
	if the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunication:	, [
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	므
(3021)	Management letter and audit opinion issued by the independent certified put	blic accountant that performed the company's financial audit	
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(0000)			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a		
	format comparable to RUS Operating Report for Telecommunications		
	Borrowers,		
(3023)	Underlying information subjected to a review by an independent certified		=
(2024)	public accountant		H
(3024)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	<u></u>
0.503.556	Total desired of the second of	11.15.15	
	Service of Court States of States		
(3026)	Attach the worksheet listing required information		I
340			1
	L	Name of Attached Doggment Lights Desigled Information	
		Name of Attached Document Listing Required Information	

<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
:020>	Program Year	2016
030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
:039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

	Orl - Peperting Society Button Zones	TSC 9000 ASL COURT TO FIND THE DICO CHIENCOMER COOP OF NO. SUICA-1813 July 2013
<010>	Study Area Code	330859
<015>	Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsi recipients; and, to the best of my knowledge, the information re	ibilities include ensuring the accuracy of the annual reporting requirements for universal service support eported on this form and in any attachments is accurate.
Name of Reporting Carrier: CENTRAL STATE TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/11/2015
Printed name of Authorized Officer: Kevin Hess	
Title or position of Authorized Officer: Executive Vice Presi	dent
Telephone number of Authorized Officer: 6086644160 ext.	
Study Area Code of Reporting Carrier: 330859	Filing Due Date for this form: 07/01/2015

	or April / Celer Standards	FECT from RES ONTO ONTO ONTO ONTO ONTO ONTO ONTO ONTO
<010>	Study Area Code	330859
<015>	Study Area Code Study Area Name	CENTRAL STATE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Schiefelbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce.schiefelbein@tdstelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting c	arrier. I
also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports an	esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the author ta provided to the authorized agent is accurate.	rized
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
[1] 이 아름다트라이 이 경영에 다시 나이를 되게 되어 하게 되었다면 하는데	orized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informa	물이 보다 하는 사람이 하는 것이 없는 사람들이 되었다면 하는 것이 없는 것이 없다.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

State: WISCONSIN

Study Area:

330859

54.313(a)(1) Progress Report on Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

As an Incumbent Local Exchange Carrier (ILEC) and Eligible Telecommunications Carrier (ETC), Central State has been providing ubiquitous, high-quality voice telecommunications services in its study area for many years. To accomplish and maintain this service level, Central State has made significant historical investment to deploy, operate, and maintain an integrated, highly-reliable network. In addition to its own capital spending, Central State draws from the federal Universal Service Fund (USF). Universal service support has been (and continues to be) critical in enabling Central State's services in its rural markets to be reasonably comparable in quality and price to services in more urban markets, as Congress mandated in the Telecommunications Act. Central State draws USF support because the cost of providing voice and data services in its rural study area are substantially higher than those in urban areas, and thus all of the costs cannot be recovered solely from Central State's customers while maintaining reasonably comparable prices. Central State has made investments to bring high speed data services to its customers when the level of customer revenues and universal service support has made it financially viable to do so.

For Central State, federal high cost support is used to help offset ongoing network costs, but the monies received cover only a portion of the cost of updating and operating the network. In 2014, Central State received \$1,256,300 in USF support while incurring in operating expenses and investing in new plant. The attached Schedule A contains a list of specific network improvement projects that were completed in 2014 at the wire center level. Where these projects related to specific DSAs within the wire center, it is so indicated and can be cross-referenced to the exchange map attached as Exhibit 1. As evidenced by these support and expenditure numbers provided for the current reporting year, the universal service support that Central State receives covers only a fraction of its cost to provide service. Continued receipt of USF support is vital to helping Central State maintain reasonably comparable rates for local exchange service; and to incrementally upgrade its telecommunications facilities and equipment to help meet evolving service requirements and maintain high quality service.

State: WISCONSIN

Study Area:

330859

54.313(a)(1) Progress Report on Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

Because USF funding support is modest compared to Central State's ongoing network operating expense, the spending of USF support money is primarily focused on repair, maintenance and incremental upgrades to maintain existing service levels rather than further expansion of broadband services deeper into the network. Given the current level of customer revenues, the level of universal support, and the technology available today, the additional costs associated with expanding broadband services to unserved portions of the study area, or increasing speeds to already served portions of the study area, far exceed Central State's financial ability to make such investments.

The telecommunications industry continues to change rapidly and significantly as a result of the unprecedented pace of technological advances, increasing customer needs and ongoing regulatory reforms. The level of uncertainty brought about by these factors make long-range network planning a difficult task. By necessity, significant capital investment in network upgrades is cyclical. Capital expenditures in one year are typically followed by a number of years of maintenance of the network to allow time for recovery and return on the investment before the next upgrade is undertaken.

Rapid and significant changes in technology are expected to continue to occur in the telecommunications industry over the next five years. Central State believes that its existing network architecture will enable it to incorporate many of these technological changes efficiently, but expects that such changes will also shorten product lifecycles and drive an increase in the rate of obsolescence experienced with existing network equipment. However, having the capability to evolve and being able to afford the cost to evolve, are both necessary to support the capital expenditure.

In an attempt to deliver products similar to those available in more urban areas, telecom companies, like Central State are under growing pressure to provide access to services and applications that are driving enormous growth in customer demand for bandwidth. Absent predictable and sufficient universal service support for broadband services, Central State will be unable to meet this growing demand.

State: WISCONSIN

Study Area: 330859

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In addition, Central State also faces significant regulatory uncertainty at this time. The FCC 's

Transformation Order and subsequent orders on reconsideration have put universal service revenue in a
state of flux. Forecasting universal service revenues and developing long-range, detailed network plans
that depend on those revenues has become all but impossible. While the FCC Transformation Order
adopted a number of comprehensive reforms to the universal service and intercarrier compensation
mechanisms, it also left open the long term framework for universal service. Presently there are multiple
plans in front of the FCC proposing new and different frameworks. While some plans provide for
continued support under a rate of return (ROR) regime, others propose an optional plan to move in the
direction of support based on a model which predicts the costs of a forward looking fiber to the home
network. The details of these plans radically differ from one another, and the FCC has given little
indication of which of these plans it will move towards. It is also possible that universal service reform
for ROR companies will not be resolved in the near term, and that the current mechanisms will continue
to struggle along. Given this backdrop, predicting next year's federal universal service amounts, let alone
those for the next five years, is tenuous at best.

The most conservative approach would be to utilize status quo whereby we forecast based on past revenues. Yet even this approach is uncertain at best. For example, even under the "status quo" assumption, the FCC is considering (1) represcribing the authorized interstate rate-of-return, possibly to a level lower than the current 11.25%; (2) eliminating high cost support in areas where there is an unsubsidized competitor offering service to less than 100% of customers; (3) limiting the recovery of Interstate Common Line Support (ICLS); and (4) lowering originating switched access rates similar to terminating rates. Having all these unknowns on the planning horizon (most, if not all of which could have a negative impact on Central State's level of support) make it near impossible to predict to what extent Central State can rely on universal service support at historic levels for continued aid in supporting its network. Any future rulemaking that results from these proposals could have significant impacts on the future network plans of Central State.

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Study Area:

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Given all of the uncertainty surrounding the industry, and the need for Central State to allocate scarce resources, invest prudently, and operate efficiently, long range predictive forecasting at any level of granularity is difficult and subject to revision as new information becomes known. Also, the speculative nature of planning in this type of environment hinders Central State's ability to effectively develop long-term network build out plans based on projected future USF support.

The attached Schedule B summarizes Central State's USF received in 2014 and projected expenditures for 2015 – 2019. The projected 5-year period is based upon historical spending data, which, given the many unknown factors, may have limited value in predicting future network needs and may vary widely from actual spending incurred in the forecasted years, and thus should be treated with that in mind.

The content, timing, and specific geographic locations of projects that will be undertaken in the next five years, is unknown at this time. The selection of future projects will be based on the evaluation of many factors, including current consumer demand, limited capital resources and estimated amounts of universal service support. These and other external factors are not within Central State's control and are subject to change. Such changes may affect the assumptions and calculations regarding the optimal improvements to network facilities required to provide high-quality advanced services to Central State's customers.

With full recognition of the difficulty in predicting exact locations, specific projects or levels of expenditures, Central State commits to utilize available universal service support to help maintain and improve network quality, and if feasible, deploy advanced technologies and new services, expand coverage and improve broadband speeds for its customers.

Central State Telephone Company, LLC dba TDS Telecom

State: WISCONSIN Study Area: 330859

54.313(a)(1) Progress Report on Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

2014 Capital Expenditures

2014 Capital Expenditures				
Exchange	DSA	DSA Population	Description	Expenditu
AUBURNDALE	00100	1,052		expendit
HODOMINDALL	00100	1,052		
	00100	1,052		
	00100	1,052		
	00100	1,052		
	00102	250		
	00106	260	Transfer of the contract of th	
	00107	524		
	00107	524		
	Customer specific	211		
	00110	448		
	00114	681		
	00114	681		
	Various	#N/A		
RANMOOR	00302	#N/A		
	00305	128		
INICEION CITY	Various	#N/A		
INCTION CITY	00305	128		
	00400	1,256 1,256		
	00400	1,256		
	00400	1,256		
	00400	1,256		
	Customer specific	1,256		
	00400	1,256		
	00403	#N/A	i e	
	00403	#N/A		
	00403	#N/A		
	Customer specific	#N/A		
	00406	#N/A		
	Customer specific	#N/A		
	00408	482		
	00409	322		
	00409	322		
	00411	223		
	00418	667		
NDCEV	Various	#N/A		
NDSEY	00500 00504	1,127 309		
	00505	205		
	00505	301		
	00508	417		
	Various	#N/A		
	none	#N/A		
ILL CREEK	01001	396		
	Customer specific	#N/A		
	Various	#N/A		
ECEDAH	00600	1,723		
	00600	1,723		
	00600	1,723		
	00600	1,723		
	00600	1,723		
	00600	1,723		
	00600	1,723		
	00600	1,723		
	Customer specific	1,723		
	Customer specific	1,723		
	Customer specific	1,723		
	00600	1,723		
	00601	217	THE THE PARTY OF T	

Schedule A

Schedule A

Central State Telephone Company, LLC dba TDS Telecom

State: WISCONSIN Study Area: 330859

54.313(a)(1) Progress Report on Five Year Service Quality Improvement Plan pursuant to § 54.202(a)

2014 Capital Expenditures

		DSA		
Exchange	DSA		Description	Expenditu
	00602	169		
	00604	228		
	00608	218		
	00608	218		
	00609	160		
	00613	#N/A		
	00614	273		
	00697	524		
	00697	524		
	00697	524		
	Various	#N/A		
PITTSVILLE	00700	1,430		
	Customer specific	1,430		
	Customer specific	1,430		
- SPERME	Customer specific	1,430		
	00700	1,430		
	00700	1,430		
	00703	#N/A		
	00705	323		
	00706	302		
	Customer specific	352		
	00713	332		
	00716	#N/A		
	00716	#N/A		
	Various	#N/A		
	none	#N/A		
/ESPER	Customer specific	1,208		
	Various	#N/A		
	none	#N/A		
ALL EXCHANGES	All Exchanges	#N/A		
	All Exchanges	#N/A		

Schedule B

Central State Telephone Company, LLC (SAC 330859)

Line 100 - Service Quality Improvement Reporting

Rule 54.202(a)(1) and 54.313(a)(1)

USF Received in 2014

High Cost Loop Support	\$ -
ICLS Support	\$ 817,830
Safety Net Additive	\$ -
Safety Value Additive	
CAF	\$ 438,452
TOTAL	\$ 1,256,282

Five-Year Plan

	2015	2016	2017	2018	2019
Operating Expenses	S				
Capital Expenditures	\$				

REDACTED - AVAILABLE FOR PUBLIC INSPECTION CENTRAL STATE TEL. CO., WI Exhibit 1

Broadband Status



DLC LOCATION | DSA

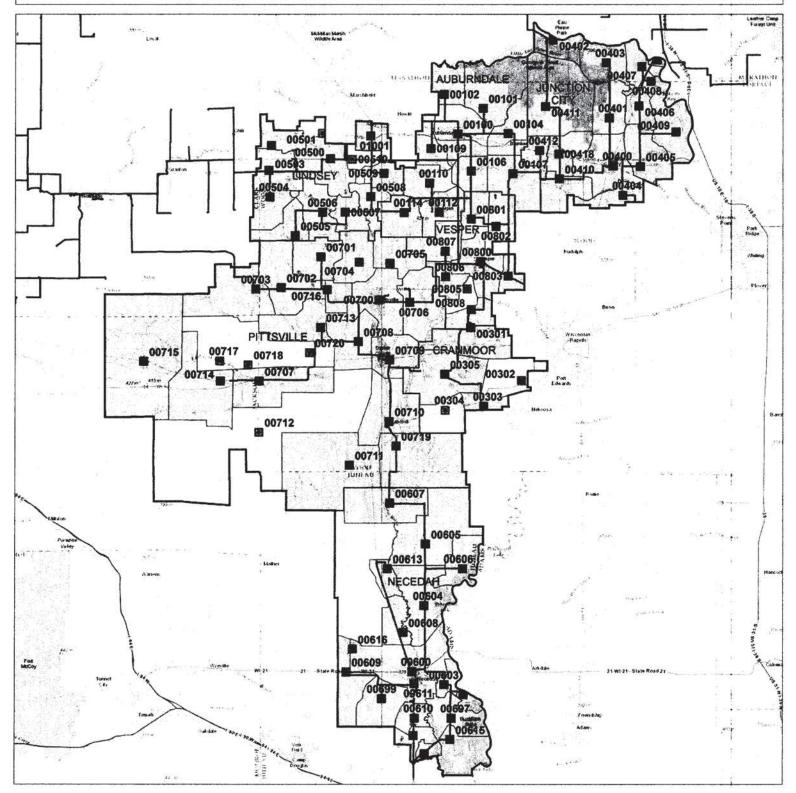
- Existing
- Proposed | Future
 - **Broadband Enabled**

No DSL

OTHER FEATURES

- Exchange Boundary
- Existing TDS Fiber

TDS Telecom Network Services | OSP Records | Date: 4/27/2015



	0) Service Outage Reporting (Voice) ta Collection Form									FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> St	tudy Area Code	8					330859						
V5170	tudy Area Nam						CENTRAL STATE TEL CO						
<020> Pi	rogram Year						2016						
NAME OF STREET	ontact Name -	Person US/	AC should cont	act regardir	ng this data		Bruce Schiefelbein						
	ontact Telepho					ne <030>	6086645455	ext.					
121112 100	ontact Email Ac	COLUMN TO THE REAL PROPERTY OF THE PARTY OF	NAME OF TAXABLE PARTY.	101-11-11-11-11-11-11-11-11-11-11-11-11-	7374 20 100 30 100 30 100 100	THE PROPERTY OF THE PROPERTY O	oruce.schi	efelbein@tdstelecom.com					
<220>				//									
<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>		
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures		

Line 330 - Detail on Attempts (broadband)

Rule 54.313(a)(3)

Central State Telephone Company, LLC has implemented service availability tracking tools and employee training capabilities to respond to direct customer requests for broadband services.

Upon receipt of a new broadband service request, Central State Telephone Company, LLC's service advisors follow these steps for provisioning the service:

- The Central State Telephone Company, LLC service advisor uses a customized service addressability software tool to determine if broadband service is available to the requested service address. If it is determined that service is offered to the address, an installation order will be initiated and scheduled immediately.
- 2) If the information in the service addressability tool indicates that extension of broadband service to the service address might be possible, a field service technician is dispatched to the customer premise to perform additional diagnostic testing. Such testing will determine whether there are any reasonable adjustments to the network or customer facilities which can be made to enable the provision of service. If tests confirm that broadband service can be offered at the service address, an order is initiated and service is provisioned.
- 3) In situations where Central State Telephone Company, LLC's terrestrial broadband service is not available to a requesting customer, Central State Telephone Company, LLC has partnered with Dish Network to offer dishNET satellite broadband service to customers. Central State Telephone Company, LLC's service advisors are trained to discuss and assist the customer in ordering dishNET broadband service.

As the Commission acknowledged¹, some of the service areas served by rate of return Carriers like Central State Telephone Company, LLC, have characteristics that make it highly cost prohibitive to extend broadband service using terrestrial wireline technology. Except as may be noted in Central State Telephone Company, LLC's 5-year plan attached to this filing, any further build-out of terrestrial broadband service to additional locations within its study area will be dependent upon the cost of the technology to be deployed and the capital infrastructure funding level available.

¹ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 13-332, released March 3, 2013 at paras 10-11.